# Employment Regulation Strategies for the Modern Workplaces and Global Economy

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## Overview

- The Key Challenges:
  - Diversity in Workplaces and in the Workforce
  - Global Scope of Value Chains (where work is done)
  - Weakening "Countervailing Power" of Unions
  - Declining Government Resources

Alternative Responses-Public & Private

Beyond National Regulations?

# Industrial Model of the Employment Relationship

- Large Firm
- Long Term Employment
- Clear Division of Roles—Management and Employees "Exempt or Non-exempt" in U.S. Parlance
- Implicit: Male at Work; Wife at Home...
- Union Present or Threat of Union
- No Ambiguity Who is the "Employer"

## Today's Realities

#### • Multiple Organizational Forms

- Traditional large firms but focused on "core competencies;" fewer broad integrated firms
- Work spread through global value chains
- Expansion of franchising, contracting, privatizing...
- High priority on start-ups and small establishments
- Increased Workforce Diversity
  - Two working parents
  - Immigrants and migrants
  - Global options for sourcing work—greater cultural diversity
  - Diversity of employment rights—sometimes doing very similar work
- Weakening of traditional unions; rising roles of NGOs

## Challenges

• Ambiguity over "Who is the responsible employer?

- The sad story of petrochemicals—from Texas to Britain to the Gulf Coast disaster
  - 1989: 22 contract workers killed in Texas chemical plant
  - 2005: BP Texas City plant explosion resulted in 15 deaths
  - 2011: BP, Haliburton, Transocean Deepwater Horizon oil spill—11 killed, Billions of liabilities....but who was the employer?
- 2013 Bangladesh factory collapse: 1,200+ killed: Who is responsible?

#### – Close to home:

- Hotel on MIT land; Leased to Hotel Chain; Options to contract out multiple jobs; and fight over union organizing....who is responsible for controlling management behavior?
- U.S. Government Big Buyer of Sweatshop Goods

# Factory Collapse, Bangladesh, April 24, 2013: over 1,200 Workers Killed (3,310,000 Google Entries)



PHOTO: MUNIR UZ ZAMAN/AFP/GETTY IMAGES

DAVIDWEIL The Fissured Workplace

WHY WORK

BECAME SO BAD

FOR SO MANY

AND WHAT CAN BE DONE

#### TO IMP R OV E I T



Toward New Regulatory Strategies: Legislative Updating??

- Efforts to define employer as the entity that sets standards for the deliverables—product or service
- Revision of "exempt-non-exempt" and/or "management" and "non-management" rules
- The U.S.: We will be the last to provide paid family and/or sick leave
- And then there is our failed labor law

## Alternative Regulatory Strategies: Beyond Command and Control?

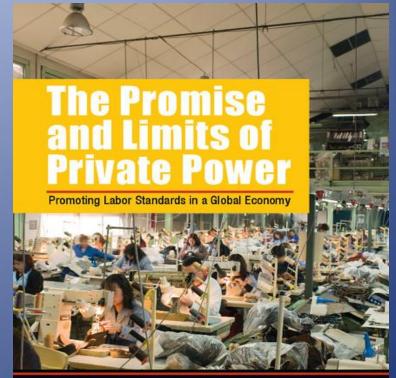
- Two Track Options—carrots and sticks
  - Targeting most egregious violators;
  - Flexibility for how to meet standards for firms with demonstrated records of compliance
- Private Institutions—unions, NGOs, community group advocates as complements/allies in enforcement
- Identifying points of greatest leverage in value chain "Hot cargo" concept in U.S. labor law
- Beyond compliance: technical assistance, advice, best practices, information sharing, etc. for firms to learn how to meet standards and improve performance
- Coordination across individual enforcement agencies—common data base of compliance across all employment standards/regulations?

# What if this were you???



### Regulating Global Value Chains: What we are Learning

## Richard Locke, *The Promise* and Limits of Private Power



**Richard M. Locke** 

CAMBRIDGE

## Key Elements in an Integrated System for Managing Employment Practices in Global Supply Chains

- Corporate Codes of Conduct
- Reliable, Credible Auditing Metrics
- Transparency—sharing data
- Full Disclosure of where products are sourced/produced
- Engagement with NGOs
- Integrated state-of-the-art operations and HRM practices
- Effective enforcement of labor laws
- Independent and on-going worker representation
- Smoother, predictable procurement patterns
- More equitable distribution of profits
- Ongoing education, training, and accountability

## **Next Generation Institutional Complements**

- Unions
  - Global Alliances–UNITE; UNI Global Union...
  - Local Alliances—growing role in U.S.
- NGOs
  - Traditional arms length expose' role
  - Growing role in auditing/engaging employers
- International Agencies
  - Is the ILO stepping up????—Cambodia; Bangladesh?
- Large MNCs
  - European firms more willing to work with multi-stakeholder consortia, including unions
  - Transparency and reporting: Nike: <u>http://www.nikeresponsibility.com/</u>
  - Industry Associations

## **Necessity and Invention**

- No single solution in place
- Need era of experimentation and learning
- Need for renewed government leadership
  - Will the U.S. Department of Labor be reborn???
  - Will the U.S. government become a responsible purchaser-contractor and use its leverage?
- Will we update the full range of labor and employment policies to catch up with the changing workforce and workplaces?
  - Work-family policies
  - Wage and hour policies
  - Labor law and policies
  - And a lot more.....needed and perhaps to come some day!